



The Sutton Academy

Learner Appeals Policy

Status	Non-Statutory
Responsible Trustees' Committee	ALT
Date last approved by TB	Not Applicable
Responsible Person	Mr P Blakemore
To Review Date	September 2024
Last Amended Date	September 2022

LEARNER APPEALS POLICY

Policy on Internal/Controlled Assessments for Qualifications with Awarding Bodies

In accordance with the Code of Practice for the conduct of external qualifications produced by the QCA, The Sutton Academy is committed to ensuring that:

- Internal/Controlled assessments are conducted by staff that have the appropriate knowledge, understanding and skills.
- Assessment evidence provided by candidates is produced and authenticated according to the requirements of the relevant Specifications for each subject.
- The consistency of internal assessment is assured through internal standardisation as set out by the Awarding Bodies.
- Staff are responsible for internal standardisation and/or assessments attend any compulsory training sessions.
- Issues will be escalated to BCS if the academy cannot resolve an appeal; this will be completed within 20 days of the initial assessment.

Written Appeals Procedure

Each Awarding Body publishes procedures for appeals against its decisions, and the Examinations Officer will be able to advise students and parents of these procedures.

Appeals may be made to the academy regarding the **procedures** used in internal assessment, but **not the actual marks or grades** submitted by the academy for moderation by the Awarding Body.

A student or parent wishing to appeal against the procedure used in internal assessments should contact the Examinations Officer as soon as possible to discuss the appeal, and a written appeal must be received by the academy **at least two weeks before the date of the last external exam in the subject**.

On receipt of a written appeal, an enquiry into the internal assessment will be conducted by the Examinations Officer and the Head of Centre. This enquiry will consider whether the procedures used in the internal assessment conformed to the published requirements of the Awarding Body.

The appellant will be informed in writing of the outcome of the appeal, including details of any relevant communication with the Awarding Body and of any steps taken to further protect the interests of the candidates.

Enquiries About Results (EARs)

The majority of EARs are initiated by the candidate at their own expense and are supported by the academy. If the academy did not support an enquiry and the student wished to challenge this, a procedure like the one above will be carried out with a written appeal and an internal enquiry.

Statement for Students

If at any stage during your exam courses you have concerns about procedures used in assessing your internally marked work for public exams (e.g. coursework / portfolio / projects) you should speak to the Examinations Officer as soon as possible.